



Privacy statement on the protection of personal data for European critical incident stress management network (ECISM).

This Privacy Policy describes the collection and processing of Personal Data by ECISM. It applies to any ECISM site, and to any ECISM application, service, or tool (collectively “Services”) offered by ECISM, regardless of how you access or use them, including through mobile devices. This Policy is based on the requirements of the Swiss Federal Act on Data Protection (“FADP”) and its Ordinance (“DPO”) and where applicable the European General Data Protection Regulation (Regulation (EU) 2016/679 or “GDPR”).

Our organization

ECISM is an international non profitable organization based in Switzerland. Our purpose is to promote and inform about critical incident stress management (CISM) in professional organizations. In order to do that we organize international conferences and webinars on the subject.

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website or participate in any of our activities whether live in person or in digital meetings.

Why we collect and how we use your data

We collect personal data in order to effectively organize and manage our activities and give you the best service.

More specifically your personal data may be collected for the following purposes:

- Register participant for our webinars and conferences.
- Contact participants via email or letter in advance of and after our events in order to provide information on current or future events.
- Register membership in ECISM network.
- Sending updates, invitations to events, newsletters or other information about our organization.

What data do we collect

ECISM collects the following data:

- Contact information: Including your name, email address, phone number and mailing address
- Demographic data: Such as gender (for the correct title), country and nationality.
- Professional background: function, title, name of organisation.
- Dietary requests (if any) or specific access requirements and/ or requests for personal assistance.

How do we collect your data.

You directly provide us with most of the data we collect. We collect data and process data when you:

- Register for any of our events.
- Apply for membership in ECISM network.



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- Voluntary complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies
- Correspondence and communication exchanged between us.

Data sharing

We will not under any circumstances share with or sell your personal data to any third party for marketing purposes and you will not receive offers from other companies or organisations as a result of giving you details to us.

We may share your personal information with:

- Members of the board of ECISM in order to provide services or information to you.
- Persons and staff have access to personal data provided by participants for the registration of our events, list of participants, mailing list and electronic files containing information to day-to-day correspondence. The data is necessary for us to manage our events and our follow-up activities.
- Service providers or partners that we use to organise events. They will be provided with the data relevant for them to provide the required logistical and organisational support.
- Legal compliance: When required by law or in response to valid legal process.

What do we do to protect your data.

ECISM is committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place physical electronic and managerial procedures to safeguard and secure the information collected from you. If you believe your personal data had been misused, please contact us at the address provided below.

What is your data protection rights

ECISM network would like to make you fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access: You have the right to request ECISM for copies of your personal data.
- The right to rectification: You have the right to request the ECISM correct any information you believe is inaccurate. You also have the right to request ECISM to complete information you believe is incomplete.
- The right to erasure: You have the right to request that ECISM erase your personal data under certain conditions.
- The right to restrict processing: You have the right to request that ECISM restrict the processing of your personal data, under certain conditions.
- The right to object processing: You have the right to object to ECISM's processing of your personal data, under certain conditions.
- The right to data portability: You have the right to request that ECISM transfer the data we have collected to another organization or directly to you, under certain conditions.



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If you have a request and would like to exercise any of these rights, please contact us at our email: info@ecism.net.

In addition, every data subject has the right to enforce his/her rights in court or to lodge a complaint with the competent data protection authority. The competent data protection authority of Switzerland is the Federal Data Protection and Information Commissioner (<http://www.edoeb.admin.ch>).

What are cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our webpage we may collect information from you automatically through cookies or similar technology.

To learn more about cookies visit www.allaboutcookies.org

How do we use cookies

ECISM may use cookies in a range of ways to improve your experience on our website.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser.

Privacy policies of other websites

ECISM website may contain links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy.

ECISM keeps its privacy policy under regular review and places any updates on our webpage. This privacy policy was last updated on 28th of September 2023.

How to contact us.

If you have any questions about ECISM's privacy policy, the data hold on you, or you would like to exercise your data protection rights, please do not hesitate to contact us.

Email: info@ecism.net

Call us: +46 703 240541